

# SIFAT ISLAM

469-750-7728 | reevu1214@gmail.com | LinkedIn:Sifat Islam | Github:Reevu01 | Portfolio: sifat01.com

## EDUCATION

### The University of Texas at Dallas

Aug. 2022 – May 2027

Bachelor of Science in Computer Science

GPA 3.97

- Achievements: Dean's List, Academic Success Scholarship
- Relevant Coursework: Computer Architecture (MASM), Discrete Math, Data Structures & Algorithms, Programming Languages & Paradigms, Probability & Statistics for CS & SE, Database Systems, Digital Logic, Computer Networks, Data & App Security

## TECHNICAL SKILLS

**Languages:** Java, Python, C++, C, C#, JavaScript, HTML, CSS, Dart, SQL, Racket, Prologm Visual Basic, Assembly(MASM)

**Frameworks:** React, NodeJS, Flask, Flutter, Firebase, Firestore, MongoDB, NextJS, SQLAlchemy, Framer Motion, .Net

**Developer Tools:** VS Code, Eclipse, XCode, Unity, PyTorch, Docker, Git/GitHub, Linux, Postman, Kubernetes, Langchain, RAG

## EXPERIENCE

### Incoming Co-op Software Engineering Intern

Jan. 2026 – April 2026

Adtran

Dallas, TX

- Will contribute to embedded systems development using C++ focusing on performance, reliability, and scalable solutions.

### Student Support Analyst

Jan. 2025 – Present

UT Dallas Office of Information Technology

Richardson, TX

- Facilitated technical support for UTD systems via phone, email, chat, remote tools, and in-person at the Technology Bar, achieving a **97%** satisfaction rate while utilizing **Jira**, **TeamDynamix**, **Sailpoint** and **PEARL** for ticket management.
- Resolved over 30 technical support tickets daily, achieving a **98%** first-call resolution rate by troubleshooting diverse software and hardware issues and maintained detailed support records for accurate documentation and follow-up.

### Backend Software Developer

Jan. 2024 – April 2024

Association for Computing Machinery at UTD

Richardson, TX

- Spearheaded team of 5 to develop an Android app connecting **30,000+** students to events from **50+** university organizations.
- Integrated AI chatbot (OpenAI **GPT-4 Turbo**) providing personalized event recommendations with **90%** accuracy.
- Designed **Firestore NoSQL** database schema which tested for **50%** more efficient data retrieval and seamless real-time sync.

## PROJECTS

### MedSplit | NextJS/React, Javascript, MongoDB, TailwindCSS, Flask, Python, NodeJS, Gemini API - HackRice Hackathon Sep. 2025

- Architected a healthcare marketplace for **demand pooling**, verified donations, and micro grants with **server-side** validation, and progress tracking built with **REST APIs** to make essential drugs more affordable while instilling a sense of community.
- Implemented modular **TypeScript UI** with client-store patterns (interactive **CRUD**, optimistic updates) enabling real-time auth, doctor-verified **document sharing**, and seamless payment interactions with auto generated downloadable receipt.

### FinSight AI | LangChain, LlamaIndex, Unstructured.io, OpenAI API, NextJS, MongoDB, Flask

Apr. 2025

- Led the development of an application for employees to upload and query annual financial reports through an AI agent.
- Integrated **LangChain**, **RAG**, and advanced **PDF parsing** strategies to analyze unstructured and non-text-based content.
- Benchmarked performance with custom **unit testing** and API tuning, improving QA accuracy from **37% to 67%**.

### HydraWatch | Flask, NextJS/React, TailwindCSS, SQLAlchemy, ML(Regression) - HackUTD Hackathon

Nov. 2024

- Developed a fullstack web app for EOG Resources at HackUTD 2024 for real-time hydrate anomaly predictions in gas pipelines.
- Trained a regression model with **95% accuracy** in **Google Colab**, integrated with **Flask** backend for real-time predictions.

## LEADERSHIP/ORGANIZATIONS

Bangladeshi Student Organization | Creativity Officer

Aug. 2022 – May 2023

Association for Computing Machinery at UTD | Project Participant

Feb. 2024 – Apr. 2024

Artificial Intelligence Society at UTD | Member

Aug. 2023 – Dec. 2023